



HEALTH & SAFETY AT WORK REGULATIONS 1999

VIOLENCE AT WORK & DUTY OF CARE FOR LONE WORKERS

The ability to provide a safe working environment and assistance to lone workers in the event of an accident, attack or serious physical abuse has been causing concern for some time.

The worrying increase in personal attacks upon workers especially social workers and personnel involved in home visits – often at unsocial hours – has highlighted the shortcomings of some earlier applied remedies such as the reliance upon mobile telephones to call for assistance.

AN INTEGRATED RESPONSE

It is now clear that a combination of technical devices and specialized support services are necessary to create a comprehensive safety net. The ability to skilfully integrate the selection of equipment most suitable for the individual situation is most likely to be successful.

SUPPORTING SERVICES

The background skills upon which various elements of a total cover package are based require a sound support structure to ensure total cohesion within the service and the delivery of a highly effective and comprehensive personal safety programme.

COMPATIBILITY

Integrating equipment that uses Internet Protocols (IP) avoids mismatched operating systems and all employees can be networked into the protective environment irrespective of their location and the type of personal safety device issued to them. Those members of staff with an extensive personal risk evaluation will have more features included into their alarm system than others with less risk exposure.

SCOPE & COVERAGE

All participating personnel can be brought into this type of protective network. Individuals can choose to be within the protective cover or not ensuring that there is no infringement of personal liberties but at the same time, imbuing a high level of psychological comfort and peace of mind. Whether moving within or between networked buildings or free-ranging outside of these structural environments the protective network can give safety support cover simply with additional features incorporated into their personal device.



TAILOR MADE TO EVERY REQUIREMENT

It is important when a number of disciplines are operated together that they provide seamless overall coverage. Overlaps can be as dangerous as gaps in service especially if operated by disparate management groups. Divided responsibilities are equally a hazard to speedy and effective response to a colleague in need of help and assistance.

CONFIDENCE IN THE CHOICE OF ONWATCH PLC

Onwatch is a quality service provider dedicated to supplying on-going management solutions. The ISO 9001 2000 quality control system operated by the company is regularly audited by a leading specialist authority. Onwatch is constantly on hand to support and maintain the system and can ensure maximum return on investment.

CONTACT US

Call **01892 603800** with your duty of care concerns. We have the technology, the experience and the supporting services to commit to your use.

H.Q. & Southern office
Onwatch Plc
Hole Farm, Lye Green
Crowborough
East Sussex TN6 1UU
England
Tel +44 (0)1892 603800
Fax +44 (0)1892 603808
E-mail info@onwatch.com

Midlands office
Suite G1, 1 Lower Bar,
Newport, Shropshire TF10 7BE
Tel +44 (0)1952 812257
Fax +44 (0)1952 820260

Northern office
The Axis Building
Maingate, Team Valley
Gateshead NE11 0NQ
Tel +44 (0)191 4046833
Fax +44 (0)7515 098541

Onwatch Inc
7 Pilz Court,
Sussex NJ 07461
USA
Tel 973-875-4538
Fax 509-753-7527

Onwatch Caribbean Ltd
P.O. Box GM815
Lower Tradewinds Drive
Coubaril, Castries,
St Lucia, W.I.
Tel 758 452 7139
Fax 1868 628 3919
E-mail joe@cctvinfo.com

